

**Student Services**

**CCLC Update 34 – Legally required.** Effective January 1, 2020 Districts must provide students with the Financial Aid Shopping Sheet as developed by the U.S. Department of Education when it provides a financial aid award package to an individual who is offered admission. Districts should ensure their locally created practice or financial aid handbooks incorporate this requirement. Mici Rev. 9/21/2020

Jon H. reviewed and approved 2/22/2021

To Peggy I. - no changes 4/19/2021

To AS 9-24-2021

**AP 5130 FINANCIAL AID****References:**

[Education Code Sections 66021.3, 66021.6, 66025.9, 69514, 76300, and 94912.5;](#)

Title 5 Sections [55031 and](#) 58600 et seq.;

20 U.S. Code Sections 1070 et seq.;

34 Code of Federal Regulations Section 668 (U.S. Department of Education regulations on the Integrity of Federal Student Financial Aid Programs under Title IV of the Higher Education Act of 1965, as amended.)

Information about the various financial aid programs offered to students including: application procedures, eligibility, disbursements, etc. can be found on the District website.

The Financial Aid Director will continually review processes and procedures and to ensure student access to appropriate financial services.

Student Services, Information Technology, and Fiscal Services are responsible for assisting in the disbursement of financial aid funds. The Chief Admissions and Records Officer is responsible for maintaining the accuracy of the data to ensure the financial aid offices have the ability to meet all regulations.

**Misrepresentation**

Misrepresentation is defined as any false, erroneous, or misleading statement that the District, a representative of the District, or a service provider with which the District has contracted to provide educational programs, marketing, advertising, recruiting, or admissions services, makes directly or indirectly to a student, prospective student, a member of the public, an accrediting agency, a state agency, or the United States Department of Education.

A misleading statement includes any statement that has the likelihood or tendency to deceive or confuse. If a person to whom the misrepresentation was made could reasonably be expected to rely, or has reasonably relied, on the misrepresentation, the misrepresentation would be substantial.

This procedure does not apply to statements by students through social media outlets or by vendors that are not providing covered services, as reflected herein.

**[Loss of Eligibility for California College Promise Grant \(formerly known as a BOG Fee Waiver\)](#)**

A student shall become ineligible for a California College Promise Grant if the student is placed on academic or progress probation, or any combination thereof, for two consecutive primary terms. Loss of eligibility shall become effective at the first registration opportunity after such determination is made.

The District shall notify students of their placement on academic or progress probation no later than thirty days following the end of the term that resulted in the student's placement on probation. The notification must clearly state that two consecutive primary terms of probation will lead to a loss of the California College Promise Grant until the student is no longer on probation. The notification must also advise students about the available student support services to assist them in maintaining eligibility.

The District shall adopt, prominently display, and disseminate policies ensuring that students are advised about the student support services available to assist them in maintaining and reestablishing California College Promise Grant eligibility. Dissemination includes, but is not limited to, information provided in college catalogs and class schedules.

The District shall establish written procedures by which a student may appeal the loss of a California College Promise Grant due to extenuating circumstances, or when a student with a disability applied for, but did not receive, a reasonable accommodation in a timely manner. Extenuating circumstances are verified cases of accidents, illnesses, or other circumstances that might include documented changes in the student's economic situation or evidence that the student was unable to obtain essential student support services. Extenuating circumstances also includes special consideration of the specific factors associated with Veterans, CalWORKs, EOPS, and DSPS student status.

Foster Youth shall not be subject to loss of California College Promise Grant due to placement on academic or progress probation. This exemption for Foster Youth is effective until the date specified in Education Code Section 66025.9 subdivision (c).

*Office of Primary Responsibility:* Financial Aid Office

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Date Approved: April 19, 2011

Revised: April 17, 2012

**Reviewed/Revised:**